

Orem City CDBG

Annual Action Plan 2024



Executive Summary

AP-05 Executive Summary - 91.200(c), 91.220(b)

1. Introduction

The Community Development Block Grant (CDBG) entitlement program allocates annual grants to larger cities and urban counties to develop viable communities by providing decent housing, a suitable living environment, and expansion of economic opportunities, principally for low- and moderate-income persons. The national objectives of the CDBG are to benefit low- and moderate-income families, prevent creation of or eliminate slum and blight, and serve urgent needs. The Annual Action Plan is a collaborative process whereby a community establishes a unified vision for community development actions.

As an entitlement city, Orem receives CDBG funding from the US Department of Housing and Urban Development (HUD). This funding is allocated to jurisdictions and organizations in the region to carry out community development projects that align with CDBG goals and consolidated plan priorities.

2. Summarize the objectives and outcomes identified in the Plan

This could be a restatement of items or a table listed elsewhere in the plan or a reference to another location. It may also contain any essential items from the housing and homeless needs assessment, the housing market analysis or the strategic plan.

3. Evaluation of past performance

This is an evaluation of past performance that helped lead the grantee to choose its goals or projects.

Last year, Mountainland Association of Governments took over the administration of the Orem CDBG program. Through our partnership with Orem City, we strive to strengthen the CDBG program through our shared commitment to building solid partnerships. MAG staff have worked to cultivate a collaborative relationship between HUD, city staff, adjacent local government representatives, and

non-profit organizations in order to provide quality services and programs to low and moderate-income residents of the city. Through our 2024 Risk-Based Technical Assistance monitoring with HUD staff, we aim to build on the progress we have already made in resolving existing IDIS flags to close out the few remaining outstanding findings from previous monitorings. At the end of each program year, the city evaluates progress in meeting program objectives. This information is presented to citizens in the form of a Consolidated Annual Performance and Evaluation Report. MAG's first CAPER for Orem City will be published mid-2024, and will be posted on our website, mountainland.org.

4. Summary of Citizen Participation Process and consultation process

Summary from citizen participation section of plan.

In preparing the FY 2020-2024 Consolidated Plan, the City of Orem worked with the four other area entitlements to solicit community input on the plan priorities. The following activities were conducted:

- Civicus Consulting Group was hired to prepare necessary documents for the consolidated plan and to help the entitlements identify housing and other needs and priorities in the community. The documents include: Analysis of Impediments to Fair Housing, Housing Market Analysis, and Housing Needs Assessment. Civicus staff did research, conducted interviews and surveys, held focus groups, etc. to help prepare this beneficial information for the public entities.
- A priority survey was sent out to the community in English and Spanish via social media and email. 593 responses were received with 57% of the responses coming from Orem residents.
- Local service providers were asked to administer paper surveys to LMI clients.
- A facilitated discussion with local service providers was held to help to better determine community needs and priorities. The providers represented diverse groups of people and areas of focus.
- City Councils and the County Commission participated in informational and priority setting activities.

The City of Orem also relied heavily on the input of a group of citizen volunteers known as the CDBG Citizen Advisory Commission (CAC). The CAC consists of six Orem residents who are appointed by the City Council and represent various interests, walks of life, and geographic locations in Orem.

5. Summary of public comments

This could be a brief narrative summary or reference an attached document from the Citizen Participation section of the Con Plan.

In preparation for the Consolidated Plan, 3 public meetings were held and one survey was conducted. The comments from these meetings/survey can be found in the Citizen Participation section of the Consolidated Plan. Topics that were noted as priorities of those who commented include housing, mental health services, services for abused/neglected children, fire stations/equipment, street improvements, education, public housing improvements, infrastructure, and special needs services.

6. Summary of comments or views not accepted and the reasons for not accepting them

All comments were accepted.

7. Summary

The following sections outline the goals and objectives of the 2020-2024 Consolidated Plan and the FY24 projects aimed at meeting these goals.

PR-05 Lead & Responsible Agencies - 91.200(b)

1. Agency/entity responsible for preparing/administering the Consolidated Plan

The following are the agencies/entities responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source.

Agency Role	Name	Department/Agency
CDBG Administrator	OREM	Mountainland Association of Governments
HOME Administrator		City of Provo

Table 1 – Responsible Agencies

Narrative

Provo City is the lead agency for the Consolidated Plan for Utah Valley Consortium. MAG administers the CDBG program on behalf of Orem City.

Consolidated Plan Public Contact Information

Debra Lauret

586 E 800 N

Orem, UT 84097

801-229-3662

dlauret@mountainland.org

AP-10 Consultation - 91.100, 91.200(b), 91.215(I)

1. Introduction

The planning process is an opportunity for MAG to reach out to and consult with public and private agencies to address community needs. This section of the plan provides a summary of the consultation process, including identification of agencies and jurisdictions that participated in the process.

Provide a concise summary of the jurisdiction’s activities to enhance coordination between public and assisted housing providers and private and governmental health, mental health and service agencies (91.215(I)).

In preparing the FY 2020-2024 Consolidated Plan, the City of Orem worked with the four other area entitlements to solicit community input on the plan priorities. The following activities were conducted:

- Civicus Consulting Group was hired to prepare necessary documents for the consolidated plan and to help the entitlements identify housing and other needs and priorities in the community. The documents include: Analysis of Impediments to Fair Housing, Housing Market Analysis, and Housing Needs Assessment. Civicus staff did research, conducted interviews and surveys, held focus groups, etc. to help prepare this beneficial information for the public entities.
- A priority survey was sent out to the community in English and Spanish via social media and email. 593 responses were received with 57% of the responses coming from Orem residents.
- Local service providers were asked to administer paper surveys to LMI clients.
- A facilitated discussion with local service providers was held to help to better determine community needs and priorities. The providers represented diverse groups of people and areas of focus.
- City Councils and the County Commission participated in informational and priority setting activities.

The City of Orem also relied heavily on the input of a group of citizen volunteers known as the CDBG Citizen Advisory Commission (CAC). The CAC consists of six Orem residents who are appointed by the City Council and represent various interests, walks of life, and geographic locations in Orem. Priority-setting meetings were held with the CDBG Advisory Commission, City Council, and local service providers.

Additionally, for the 2024 program year a draft of the Annual Action Plan was sent to city managers, economic development staff, and chambers of commerce in the region to request input from civic and business leaders. MAG, Orem City, and CDBG staff will work throughout the year to create the program. The application, scoring, and project selection process will be revised and improved as necessary to ensure that the best projects are selected each year. MAG will also work to communicate with

organizations that serve needs identified in the Consolidated Plan and encourage them to apply to reach the goals outlined therein. CDBG staff will work to continually vet and discover potential sub-recipients, especially those that serve low- and moderate-income individuals.

Describe coordination with the Continuum of Care and efforts to address the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans, and unaccompanied youth) and persons at risk of homelessness.

MAG sits on the review subcommittee for the Continuum of Care. This subcommittee is made up of individuals in the community who have interest in the Continuum of Care process but are not an applicant for the funding cycle of HUD's NOFA. This committee uses CoC established criteria to thoroughly review and score applications to ensure strong applications in response to identified community gaps and needs. MAG also sits on the Executive Committee of the Continuum, which sets strategic planning priorities and collaboration opportunities for Continuum members.

Describe consultation with the Continuum(s) of Care that serves the jurisdiction's area in determining how to allocate ESG funds, develop performance standards for and evaluate outcomes of projects and activities assisted by ESG funds, and develop funding, policies and procedures for the operation and administration of HMIS

No Utah Valley Consortium members receive ESG funds.

2. Agencies, groups, organizations and others who participated in the process and consultations

Table 2 – Agencies, groups, organizations who participated

1	Agency/Group/Organization	Rocky Mountain University of Health Professionals Foundation
	Agency/Group/Organization Type	Services-Health
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Non-Homeless Special Needs Market Analysis
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	The organization responded to the survey and participated in the ConPlan Discussion. Continue to make available financial support to provide services.
2	Agency/Group/Organization	CENTER FOR WOMEN AND CHILDREN IN CRISIS
	Agency/Group/Organization Type	Housing Services - Housing Services-Children Services-Victims of Domestic Violence Services-homeless Services-Education

	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Non-Homeless Special Needs Market Analysis
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	The organization responded to the survey and participated in the ConPlan Discussion. Continue to make available financial support to provide services.
3	Agency/Group/Organization	Community Action Services
	Agency/Group/Organization Type	Services - Housing Services-Children Services-homeless Services-Education
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Non-Homeless Special Needs Market Analysis

	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	The organization responded to the survey and participated in the ConPlan Discussion. Continue to make available financial support to provide services.
4	Agency/Group/Organization	COMMUNITY HEALTH CONNECT
	Agency/Group/Organization Type	Services-Health
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Non-Homeless Special Needs Market Analysis
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	The organization responded to the survey and participated in the ConPlan Discussion. Continue to make available financial support to provide services.
5	Agency/Group/Organization	FAMILY SUPPORT AND TREATMENT CENTER
	Agency/Group/Organization Type	Services-Children Services-Education Services - Victims

	<p>What section of the Plan was addressed by Consultation?</p>	<p>Housing Need Assessment Public Housing Needs Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Non-Homeless Special Needs Market Analysis</p>
	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>The organization responded to the survey and participated in the ConPlan Discussion. Continue to make available financial support to provide services.</p>
6	<p>Agency/Group/Organization</p>	<p>FRIENDS OF THE COALITION DBA FOOD AND CARE COALITION</p>
	<p>Agency/Group/Organization Type</p>	<p>Services - Housing Services-Persons with Disabilities Services-homeless Services-Health Services-Education</p>
	<p>What section of the Plan was addressed by Consultation?</p>	<p>Housing Need Assessment Public Housing Needs Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Non-Homeless Special Needs Market Analysis</p>

	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	The organization responded to the survey and participated in the ConPlan Discussion. Continue to make available financial support to provide services.
7	Agency/Group/Organization	Friends of Utah County Children's Justice Center
	Agency/Group/Organization Type	Services-Children Services - Victims
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Non-Homeless Special Needs Market Analysis
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	The organization responded to the survey and participated in the ConPlan Discussion. Continue to make available financial support to provide services.
8	Agency/Group/Organization	Mountainland Head Start, Inc.
	Agency/Group/Organization Type	Services-Children Services-Education

	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Non-Homeless Special Needs Market Analysis
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	The organization responded to the survey and participated in the ConPlan Discussion. Continue to make available financial support to provide services.
9	Agency/Group/Organization	Centro Hispano
	Agency/Group/Organization Type	Services-Health Services-Education Services-Employment
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Non-Homeless Special Needs Market Analysis
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	The organization responded to the survey and participated in the ConPlan Discussion. Continue to make available financial support to provide services.

1 0	Agency/Group/Organization	Housing Authority of Utah County
	Agency/Group/Organization Type	PHA
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Non-Homeless Special Needs Market Analysis
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	The organization responded to the survey and participated in the ConPlan Discussion. Continue to make available financial support to provide services.
1 1	Agency/Group/Organization	Neighborworks provo
	Agency/Group/Organization Type	Services-Education
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Non-Homeless Special Needs Market Analysis

	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	The organization responded to the survey and participated in the ConPlan Discussion. Continue to make available financial support to provide services.
1	Agency/Group/Organization	Mountainlands Community Health Center, Inc
2	Agency/Group/Organization Type	Health Agency
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Non-Homeless Special Needs Market Analysis
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	The organization responded to the survey and participated in the ConPlan Discussion. Continue to make available financial support to provide services.
1	Agency/Group/Organization	Mountainland Continuum of Care
3	Agency/Group/Organization Type	Services-homeless

	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy Market Analysis
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	The organization responded to the survey and participated in the ConPlan Discussion. Continue to make available financial support to provide services.
1	Agency/Group/Organization	PROJECT READ
4	Agency/Group/Organization Type	Services-Education
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Organization participated in the application process. Identified a need for education for illiterate adults.
1	Agency/Group/Organization	Provo City Housing Authority
5	Agency/Group/Organization Type	PHA

	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy Market Analysis
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	The organization responded to the survey and participated in the ConPlan Discussion. Continue to make available financial support to provide services.
1	Agency/Group/Organization	Rural Housing Development Corporation
6	Agency/Group/Organization Type	Housing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Non-Homeless Special Needs Market Analysis
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	The organization responded to the survey and participated in the ConPlan Discussion. Continue to make available financial support to provide services.
1	Agency/Group/Organization	Wasatch Mental Health Services SSD
7		

	Agency/Group/Organization Type	Services-Persons with Disabilities Services-Health Other government - County
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	The organization responded to the survey and participated in the ConPlan Discussion. Continue to make available financial support to provide services.
1 8	Agency/Group/Organization	KIDS ON THE MOVE
	Agency/Group/Organization Type	Services-Children Services-Persons with Disabilities
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Organization participated in the application process. Identified a need for services for special needs children.
1 9	Agency/Group/Organization	Timpanogos Legal Center
	Agency/Group/Organization Type	Services-Education
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Organization participated in the application process. Identified need for legal services for divorce, custody, and housing cases for LMI clients.
2 0	Agency/Group/Organization	RAH Services
	Agency/Group/Organization Type	Services-Persons with Disabilities
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs

	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Organization participated in application process. Identified a need for services for people with disabilities and respite care for caretakers.
2 1	Agency/Group/Organization	Big Brothers Big Sisters
	Agency/Group/Organization Type	Services-Children
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Organization participated in the application process. Identified a need for youth mentorship services.
2 2	Agency/Group/Organization	Senior Charity Care Foundation
	Agency/Group/Organization Type	Services-Elderly Persons Services-Health
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Organization participated in the application process. Identified a need for senior health services.
2 3	Agency/Group/Organization	FIT TO RECOVER
	Agency/Group/Organization Type	Services-Health
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Organization participated in the application process. Identified a need for supportive services for adults suffering from addiction, and assistance moving to a larger facility in Orem.

2 4	Agency/Group/Organization	BOYS AND GIRLS CLUB
	Agency/Group/Organization Type	Services - Housing Services-Children
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homeless Needs - Families with children Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Organization participated in the application process. Identified a need for rental and utility assistance for families.
2 5	Agency/Group/Organization	Tabitha's Way
	Agency/Group/Organization Type	Services-homeless Food Bank
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Organization participated in the application process. Identified a need for food banks.

Identify any Agency Types not consulted and provide rationale for not consulting

All stakeholder groups were either consulted or invited to participate in the Plan process. There was no decision to exclude any group.

Other local/regional/state/federal planning efforts considered when preparing the Plan

Name of Plan	Lead Organization	How do the goals of your Strategic Plan overlap with the goals of each plan?
Continuum of Care	United Way of Utah County	Assist with people that are homeless and at risk at being homeless.
Analysis of Impediments - 2019 Utah Valley	Provo City Corporation	Affirmatively furthering fair housing.
Housing Needs Assessment - 2019 Utah Valley	Provo City Corporation	Housing needs.
Affordable Housing Report - 2019	State of Utah	Housing affordability.
CASFB Community Needs Assessment - 2019	Community Action Services and Food Bank	Income, employment, and housing
The Market Pulse - September 2019	CoreLogic	Housing market.
Housing Market Analysis - 2019 Utah Valley	Provo City Corporation	Non-housing needs.
Orem Moderate Housing Study - September 2018	City of Orem	Housing needs, housing affordability, housing market, non-housing needs.

Table 3 - Other local / regional / federal planning efforts

Narrative

The City of Orem collaboratively worked with the surrounding area entitlements to implement the plan. They shared the cost of the housing plans, developed the community survey, and actively worked together to engage community leaders and local stakeholders to help determine the priorities and strategies contained within the ConPlan.

AP-12 Participation - 91.401, 91.105, 91.200(c)

**1. Summary of citizen participation process/Efforts made to broaden citizen participation
Summarize citizen participation process and how it impacted goal-setting**

Citizen participation for this year's annual action plan involved a public comment period and subsequent public hearing, as well as internet outreach through MAG's website. No comments were received, and therefore citizen participation did not affect goal setting.

Citizen Participation Outreach

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (if applicable)
1	Public Hearing	Non-targeted/broad community				
2	Internet Outreach	Non-targeted/broad community	N/A			

Table 4 – Citizen Participation Outreach

Expected Resources

AP-15 Expected Resources - 91.420(b), 91.220(c)(1,2)

Introduction

This estimate of expected funds available is based on last year's allocation. We have planned the year's budget around this number in addition to prior year resources available.

Anticipated Resources

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation : \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
CDBG	public - federal	Acquisition Admin and Planning Economic Development Housing Public Improvements Public Services	632,646	0	30,543	663,189	0	Orem will receive an FY24 allocation of \$663,189.05. Projects for FY24 were planned using the budget of this allocation + prior year resources, meaning we plan on expending the entire remainder of the funds for the ConPlan this year.

Table 1 - Expected Resources – Priority Table

Explain how federal funds will leverage those additional resources (private, state and local funds), including a description of how matching requirements will be satisfied

The city expects grant sub-recipients to leverage additional fund contributions from both private and public organizations when possible. The Citizen Advisory Commission, comprised of Orem citizens, considers leveraged funds when making grant funding decisions.

If appropriate, describe publically owned land or property located within the jurisdiction that may be used to address the needs identified in the plan

N/A

Discussion

Orem City will continue to leverage CDBG funds to gain the highest impact possible.

Annual Goals and Objectives

AP-20 Annual Goals and Objectives - 91.420, 91.220(c)(3)&(e)

Goals Summary Information

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
1	Public Services to LMI Families	2020	2024	Non-Housing Community Development		Non-Housing Community Development	CDBG: \$95,161	Public service activities other than Low/Moderate Income Housing Benefit: 1087 Persons Assisted
2	Public Facilities and Improvements	2020	2024	Non-Housing Community Development		Non-Housing Community Development	CDBG: \$94,264	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit: 200 Persons Assisted
3	Neighborhood Revitalization	2020	2024	Non-Housing Community Development		Non-Housing Community Development	CDBG: \$191,500	Housing Code Enforcement/Foreclosed Property Care: 3000 Household Housing Unit Other: 3000 Other
4	Economic Development	2020	2024	Economic Development		Non-Housing Community Development	CDBG: \$99,005	Jobs created/retained: 90 Jobs
5	Affordable Housing	2020	2024	Affordable Housing		Affordable Housing	CDBG: \$56,730	Homeowner Housing Rehabilitated: 5 Household Housing Unit

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
6	Efficient Oversight and Operations	2020	2024	Affordable Housing Public Housing Homeless Non-Homeless Special Needs Non-Housing Community Development CDBG Administration		Affordable Housing Non-Housing Community Development Public Infrastructure Improvements	CDBG: \$126,529	

Table 2 – Goals Summary

Goal Descriptions

1	Goal Name	Public Services to LMI Families
	Goal Description	The public service projects funded for FY24 are from the following organizations: Community Health Connect, Family Haven, Big Brothers Big Sisters, Friends of Food & Care Coalition, Orem Victim Services, Orem Homeless Services, CASFB Homebuyers, and Kids on the Move.
2	Goal Name	Public Facilities and Improvements
	Goal Description	Provide funding for public facilities and infrastructure improvements. The activities that will meet this goal this year are a flooring project for the Orem Senior Center and an infrastructure project for the domestic violence shelter The Refuge.

3	Goal Name	Neighborhood Revitalization
	Goal Description	Provide funding for neighborhood revitalization and code enforcement activities for target neighborhoods in the city of Orem.
4	Goal Name	Economic Development
	Goal Description	Invest in facilities, activities, and services helping to increase the overall productivity of the local economy, strengthen local business, and maintain and create jobs for LMI residents. Pay off the current Section 108 Loan. Goals for 2023-24: Section 108 loan payment made, retain the 90 jobs that have been created.
5	Goal Name	Affordable Housing
	Goal Description	Provide funding for the Critical Home Repair program to assist LMI homeowners with necessary home rehabilitation. Goal: assist about 5 homeowners with rehabilitation.
6	Goal Name	Efficient Oversight and Operations
	Goal Description	Manage the CDBG program in an efficient and effective manner. Look for ways and best practices to improve proficiency and effectiveness in order to better meet the needs of sub recipients and the community. Goals for 2023-2024 - complete MAG's first full year of Orem CDBG administration. Formalize all Orem processes under the same procedures we use for the other entitlements we administer.

AP-35 Projects - 91.420, 91.220(d)

Introduction

This section details the projects proposed to be funded in the FY24 program year.

Table 3 – Project Information

#	Project Name
1	FY24 Program Administration
2	FY24 City of Orem Section 108 Loan Repayment
3	FY24 Orem Code Enforcement
4	FY24 Orem Critical Home Repair and Home Rehabilitation
5	FY24 Orem Neighborhood Revitalization
6	FY24 Orem Senior Center Flooring
7	FY24 The Refuge Infrastructure
8	FY24 Orem Victim Services
9	FY24 Orem Homeless Services
10	FY24 Community Action Homebuyers
11	FY24 Kids on the Move Services
12	FY24 Friends of Food and Care Coalition Services
13	FY24 Community Health Connect Services
14	FY24 Family Haven Services
15	FY24 Big Brothers Big Sisters Services

Describe the reasons for allocation priorities and any obstacles to addressing underserved needs

Priorities were determined by the Citizen Advisory Council, and allocations were made based on community need, availability of resources, and capacity of organizations to carry out these projects. Needs that were identified are going to be addressed by the projects listed.

AP-38 Project Summary

Project Summary Information

1	Project Name	FY24 Program Administration
	Target Area	
	Goals Supported	Public Facilities and Infrastructure Improvements Public Services to LMI Individuals Economic Development Neighborhood Revitalization Affordable Housing Efficient Oversight and Operations
	Needs Addressed	Non-Housing Community Development Public Services to LMI residents Public Infrastructure Improvements
	Funding	CDBG: \$126,529
	Description	CDBG funds will be used for administration of the CDBG program.
	Target Date	6/30/2025
	Estimate the number and type of families that will benefit from the proposed activities	N/A
	Location Description	
	Planned Activities	
2	Project Name	FY24 City of Orem Section 108 Loan Repayment
	Target Area	

	Goals Supported	Economic Development
	Needs Addressed	Non-Housing Community Development
	Funding	CDBG: \$99,005.30
	Description	The City of Orem is now making debt payments on an economic development-related loan of approximately \$1.2 million that was secured several years ago. This year's payment will be the last.
	Target Date	6/30/2025
	Estimate the number and type of families that will benefit from the proposed activities	90 jobs already created through this loan will be retained.
	Location Description	Three car dealerships in the city
	Planned Activities	The City of Orem is now making debt payments on an economic development-related loan of approximately \$1.2 million that was secured several years ago. This year's payment will be the last.
3	Project Name	FY24 Orem Code Enforcement
	Target Area	CDBG eligible target neighborhoods
	Goals Supported	Neighborhood Revitalization
	Needs Addressed	Non-Housing Community Development
	Funding	CDBG: \$161,500
	Description	Nuisance abatement and enforcement activities through the police department's Neighborhood Improvement Team. CDBG funding allows Orem to dedicate extra resources to target neighborhoods to improve the quality of homes and property in low income areas.
	Target Date	6/30/2025

	Estimate the number and type of families that will benefit from the proposed activities	3000 households in the target neighborhoods will be assisted.
	Location Description	
	Planned Activities	Nuisance abatement and enforcement activities through the police department's Neighborhood Improvement Team. CDBG funding allows Orem to dedicate extra resources to target neighborhoods to improve the quality of homes and property in low income areas.
4	Project Name	FY24 Orem Critical Home Repair and Home Rehabilitation
	Target Area	
	Goals Supported	Affordable Housing
	Needs Addressed	Affordable Housing
	Funding	\$56,729.92
	Description	Provide home rehabilitation to LMI homeowners in the city.
	Target Date	6/30/2025
	Estimate the number and type of families that will benefit from the proposed activities	5 households will be assisted.
	Location Description	
	Planned Activities	Provide home rehabilitation to LMI homeowners in the city.
5	Project Name	FY24 Orem Neighborhood Revitalization
	Target Area	
	Goals Supported	Neighborhood Revitalization
	Needs Addressed	Non-Housing Community Development

	Funding	\$30,000
	Description	Implement community events and activities to revitalize LMI neighborhoods.
	Target Date	6/30/2025
	Estimate the number and type of families that will benefit from the proposed activities	3000 households in LMI neighborhoods will be served.
	Location Description	LMI neighborhoods in Orem
	Planned Activities	Implement community events and activities to revitalize LMI neighborhoods.
6	Project Name	FY24 Orem Senior Center Flooring
	Target Area	
	Goals Supported	Public Facilities and Improvements
	Needs Addressed	Public Infrastructure Improvements
	Funding	\$30,998.93
	Description	Replace old worn flooring in the Orem senior center.
	Target Date	12/31/2025
	Estimate the number and type of families that will benefit from the proposed activities	
	Location Description	Orem's senior center - 93 400 E Orem, UT 84097
	Planned Activities	Replace old worn flooring in the Orem senior center.
7	Project Name	The Refuge Infrastructure
	Target Area	

	Goals Supported	Public Facilities and Improvements
	Needs Addressed	Public Infrastructure Improvements
	Funding	\$63,265
	Description	Assist the domestic violence shelter The Refuge with the construction of their new facility in Orem. Funds will go toward civil engineering activities including soil grading, water line installation, utility setup, storm drains, and sewers.
	Target Date	12/31/2025
	Estimate the number and type of families that will benefit from the proposed activities	200 victims of domestic violence will be served.
	Location Description	
	Planned Activities	Assist the domestic violence shelter The Refuge with the construction of their new facility in Orem. Funds will go toward civil engineering activities including soil grading, water line installation, utility setup, storm drains, and sewers.
8	Project Name	FY24 Orem Victim Services
	Target Area	
	Goals Supported	Public Services to LMI Families
	Needs Addressed	Non-Housing Community Development
	Funding	\$30,000

	Description	The Victim Assistance Program within the police department assists victims of crime including domestic violence, sexual assault, child abuse, and stalking. The program provides resources and education about the criminal justice system to empower victims to protect themselves, make good decisions, and heal from trauma. The program supports victims through initial contact with law enforcement through the court process.
	Target Date	6/30/2025
	Estimate the number and type of families that will benefit from the proposed activities	180 persons will be served.
	Location Description	
	Planned Activities	The Victim Assistance Program within the police department assists victims of crime including domestic violence, sexual assault, child abuse, and stalking. The program provides resources and education about the criminal justice system to empower victims to protect themselves, make good decisions, and heal from trauma. The program supports victims through initial contact with law enforcement through the court process.
9	Project Name	FY24 Orem Homeless Services
	Target Area	
	Goals Supported	Public Services to LMI Families
	Needs Addressed	Non-Housing Community Development
	Funding	\$1,896.90
	Description	This project is carried out by the Mental Health Resource Team within the Orem police department. The team provides small resources and services to homeless individuals and low-income mentally ill residents.

	Target Date	6/30/2025
	Estimate the number and type of families that will benefit from the proposed activities	100 persons assisted.
	Location Description	
	Planned Activities	This project is carried out by the Mental Health Resource Team within the Orem police department. The team provides small resources and services to homeless individuals and low-income mentally ill residents.
10	Project Name	FY24 Community Action Homebuyers
	Target Area	
	Goals Supported	Public Services to LMI Families
	Needs Addressed	Non-Housing Community Development
	Funding	\$10,000
	Description	Community Action provides homebuyer education classes for Orem residents taught by HUD-certified instructors.
	Target Date	6/30/2025
	Estimate the number and type of families that will benefit from the proposed activities	6 persons assisted.
	Location Description	
	Planned Activities	Community Action provides homebuyer education classes for Orem residents taught by HUD-certified instructors.
11	Project Name	Kids on the Move Services
	Target Area	

	Goals Supported	Public Services to LMI Families
	Needs Addressed	Non-Housing Community Development
	Funding	\$10,000
	Description	Kids on the Move's Early Head Start program provides low-income families education, social, medical, dental, nutritional, and mental health services for children between 0-3 years of age, with a focus on children with early signs of autism or other mental disability.
	Target Date	6/30/2025
	Estimate the number and type of families that will benefit from the proposed activities	33 persons assisted.
	Location Description	
	Planned Activities	Kids on the Move's Early Head Start program provides low-income families education, social, medical, dental, nutritional, and mental health services for children between 0-3 years of age, with a focus on children with early signs of autism or other mental disability.
12	Project Name	FY24 Friends of Food and Care Coalition Services
	Target Area	
	Goals Supported	Public Services to LMI Families
	Needs Addressed	Non-Housing Community Development
	Funding	\$15,000
	Description	Funds will reimburse half the salary and benefits of a full-time chef who manages the meal preparation and delivery in the Food and Care Coalition's homeless shelter.
	Target Date	6/30/2025

	Estimate the number and type of families that will benefit from the proposed activities	450 persons assisted.
	Location Description	
	Planned Activities	Funds will reimburse half the salary and benefits of a full-time chef who manages the meal preparation and delivery in the Food and Care Coalition's homeless shelter.
13	Project Name	FY24 Community Health Connect Services
	Target Area	
	Goals Supported	Public Services to LMI Families
	Needs Addressed	Non-Housing Community Development
	Funding	\$15,000
	Description	Community Health Connect's Volunteer Provider Program provides low income, uninsured Orem residents care through doctors, dentists, and mental health professionals who donate some of their time.
	Target Date	6/30/2025
	Estimate the number and type of families that will benefit from the proposed activities	300 persons assisted.
	Location Description	
	Planned Activities	Community Health Connect's Volunteer Provider Program provides low income, uninsured Orem residents care through doctors, dentists, and mental health professionals who donate some of their time.
14	Project Name	FY24 Family Haven Services
	Target Area	

	Goals Supported	Public Services to LMI Families
	Needs Addressed	Non-Housing Community Development
	Funding	\$3,264
	Description	Family Haven will provide individual and family therapy to low income families with children who have experienced sexual abuse, neglect, or other related trauma.
	Target Date	6/30/2025
	Estimate the number and type of families that will benefit from the proposed activities	5 children assisted.
	Location Description	
	Planned Activities	Family Haven will provide individual and family therapy to low income families with children who have experienced sexual abuse, neglect, or other related trauma.
15	Project Name	FY24 Big Brothers Big Sisters Services
	Target Area	
	Goals Supported	Public Services to LMI Families
	Needs Addressed	Non-Housing Community Development
	Funding	\$10,000
	Description	Big Brothers Big Sisters provides youth mentoring services to Orem residents.
	Target Date	6/30/2025
	Estimate the number and type of families that will benefit from the proposed activities	13 children assisted.

	Location Description	
	Planned Activities	Big Brothers Big Sisters provides youth mentoring services to Orem residents.

AP-50 Geographic Distribution - 91.420, 91.220(f)

Description of the geographic areas of the entitlement (including areas of low-income and minority concentration) where assistance will be directed

The City does not allocate public service funding on a geographic basis. The funds are instead allocated to organizations that provide LMI individuals and families living in Orem with supportive services. The City also allocates rehabilitation funding throughout the city to LMI homeowners in need. Code enforcement and public improvements and facilities funding is allocated geographically and is used for projects and enforcement in CDBG eligible neighborhoods. These neighborhoods were currently updated due to newly released 2020 Census data and include Cherry Hill, Stonewood, Lakeridge, Sharon Park, Geneva, and Orem North.

Geographic Distribution

Target Area	Percentage of Funds

Table 4 - Geographic Distribution

Rationale for the priorities for allocating investments geographically

City leadership and management agreed that non-public service CDBG funding in targeted neighborhoods is the best and most impactful use for the funding.

Discussion

These LMI neighborhoods are aging, have increasing crime and nuisance rates, and are starting to suffer from overall decline. By investing in these neighborhoods, the City has been able revitalize them, helping to reduce the need for city services, improving safety and security, increasing homeownership, and providing for a better quality of life for residents living in the areas.

AP-75 Barriers to affordable housing -91.420, 91.220(j)

Introduction

Unfortunately, there are some significant barriers to affordable housing in our City and area wide. Like most communities throughout the nation, the City of Orem is in the middle of an affordable housing crisis. Housing prices and rental rates in Utah County have exploded to all-time high. This along with low vacancy rates, lack of available units in the area, and the recent health pandemic has created some real challenges for LMI families and almost anyone who is trying to find affordable rentals and those trying to get into their first home. While there has been a significant increase in rental units available over the last few years, most of these units were built at market rate with high rents.

Additionally, the idea of affordable housing has become very political. Currently, there is a strong sentiment in the community against building any new multi-family housing projects and limiting other housing types. Orem is also aging and many of the older neighborhoods are becoming centers for short and long time rentals. Several of the landlords do not maintain their properties, violate city occupancy rules, and charge market rate or more for their units. This is bringing a whole new set of issues for the city to address and grapple with.

Actions it planned to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment

The City of Orem is required by the State of Utah to have comprehensive affordable housing plan that is updated regularly, to identify Orem-specific barriers to affordable housing as well develop some solutions that might help the City incorporate more of this kind of housing in our community. The plan was developed with help from developers, non-profit organizations, government officials, and other community stakeholders and addresses items such as land use controls, zoning ordinances, the missing middle, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. The State is also requiring to put together a Station Area Plan that addresses the development of housing and other amenities within two miles of the Orem Frontrunner/Transit Station. This will most likely force the hand of leadership and management to allow for more housing in that area. The Council and staff also continue to look for ways to help maintain and seek out residential investment within the City. The City Council has also promised to readdress the State Street Master Plan and see how housing options might fit into the updated plan.

Discussion

The City of Orem will continue to work with other surrounding cities and Continuum of Care members and use the affordable housing plan as a guide to overcome barriers to affordable housing and evaluate the most effective solutions for the growing housing problem.

AP-85 Other Actions - 91.420, 91.220(k)

Introduction

The City of Orem hopes to maximize the quality of life for its residents through prioritized spending, efficient oversight, and impactful community development.

Actions planned to address obstacles to meeting underserved needs

The City continues to look for impactful ways to meet the underserved needs in the community and actively seeks other federal and state funding as well as grant and private funding from businesses, financial institutions, foundations, and other entities to help better meet the needs of the community. The City also works to develop local partnerships to better meet area needs.

Actions planned to foster and maintain affordable housing

While affordable housing is one of the important priorities in our jurisdiction, market forces, rising land and construction costs, NIMBY (not in my backyard) attitudes, political sentiment, and the lack of available property make it hard to address on a large scale. The City continues to look for innovative approaches to better meet the growing housing needs of its residents. Orem is also looking at increasing its senior overlay zone area, changing some zoning laws, lessening lot size requirements, and allowing for accessory dwelling units on back properties as potential ways to bring more affordable housing into the area. The City will continue to work to revitalize older neighborhoods with hopes of increasing homeownership opportunities in those areas and will also work to help homeowners stay in their homes through repair and renovation.

Actions planned to reduce lead-based paint hazards

To reduce the risk of lead-poisoning in Orem households, all potential critical home repair and home rehabilitation projects are evaluated for lead hazards, and where necessary, lead-safe work practices are employed. The critical home repair program can also be used to assist homeowners with mitigation or removal of lead hazards. The City also has a lead based paint provision in all sub-recipient and city department agreements. The City also provides information about services to sub recipients and others, including lead testing and contractors who have been trained in lead-safe practices. The City offers brochures to contractors and others that come to apply for building permits. The City is also looking at partnering with the Utah County Health Department and other service providers on a Green Healthy Homes initiative that would help the community better address lead and other health related housing issues.

Actions planned to reduce the number of poverty-level families

The City hopes to reduce the number of poverty-level individuals and families by targeting CDBG funds to public services that foster self-sufficiency. Orem consistently uses CDBG funding to support programs in the community targeted to low income families to provide access to affordable healthcare, mental health services, youth services, financial education and more. Orem is also excited to continue some of its community initiatives to encourage reading in Title One schools and help children and parents become more safe, connected, and confident through the EveryDay Strong program. The City also plans to pursue developing Communities that Care and Circle programs and expand its homeless and mental health efforts.

Actions planned to develop institutional structure

Through the recent transition of CDBG administration from city staff to MAG, more time and expertise are available to devote to the structure of the CDBG program. This transition will strengthen and evolve the structure of the CDBG program through experience, best practices, collaboration, and training. This will ensure that the program is efficient and effective and making a difference for those in need in the community.

Actions planned to enhance coordination between public and private housing and social service agencies

The City of Orem will continue to work to enhance coordination between public and private housing and social service agencies through focus meetings and strategic discussion. The City hopes these types of collaborations will help bring more affordable housing and other support services to the area. The City is looking forward to working with a non-profit organization on the renovation of the home next to the water tank/park project and continue its Big Sweep revitalization partnerships with Fuller Center for Housing and Habitat for Humanity.

Discussion

Insufficient funding and rising demand for affordable housing and public services makes it necessary for the City of Orem to partner with community organizations in innovative ways to meet the needs of the community and provide a good quality of life for its residents. The City will continue to strengthen its CDBG program internally while looking for community partnerships to help meet area priorities and needs in the future.

Program Specific Requirements

AP-90 Program Specific Requirements - 91.420, 91.220(I)(1,2,4)

Introduction

Projects planned with all CDBG funds expected to be available during the year are identified in the Projects Table. The following identifies program income that is available for use that is included in projects to be carried out.

Community Development Block Grant Program (CDBG)

Reference 24 CFR 91.220(I)(1)

Projects planned with all CDBG funds expected to be available during the year are identified in the Projects Table. The following identifies program income that is available for use that is included in projects to be carried out.

1. The total amount of program income that will have been received before the start of the next program year and that has not yet been reprogrammed	0
2. The amount of proceeds from section 108 loan guarantees that will be used during the year to address the priority needs and specific objectives identified in the grantee's strategic plan.	0
3. The amount of surplus funds from urban renewal settlements	0
4. The amount of any grant funds returned to the line of credit for which the planned use has not been included in a prior statement or plan	0
5. The amount of income from float-funded activities	0
Total Program Income:	0

Other CDBG Requirements

1. The amount of urgent need activities	0
2. The estimated percentage of CDBG funds that will be used for activities that benefit persons of low and moderate income. Overall Benefit - A consecutive period of one, two or three years may be used to determine that a minimum overall benefit of 70% of CDBG funds is used to benefit persons of low and moderate income. Specify the years covered that include this Annual Action Plan.	81.00%

Discussion

We estimate that 81% of this year's funding will be used for activities that benefit LMI persons. The City of Orem is committed to use at least 70 percent of its CDBG allocation to benefit low and moderate income individuals and families. Program income is mostly generated from payments and payoffs of critical home repair and rehabilitation loans. Program income is always drawn first before any CDBG funding is requested for reimbursement. Any available program income at the end of the fiscal year is reprogrammed for the next program year.